Quality policy

Why

The CEO of simevo wishes to set up a QMS (Quality Management System) even if there is in the short term no pressing market or legal need to do so, because:

- we have a successful way of working (**simevo way**) that we want to replicate more and more
- we're a micro-enterprise and until now too personalized
- we're a small team and often rely on external consultants to expand our production capacity, we need to do so without leaving the **simevo way**

The strategical advantages of the QMS are:

- internal:

    1. depersonalization
    2. standardization and reproducibility
    3. sharing of knowledge
    4. external and internal skill growth since we are in a dynamic environment

- external:

    1. reputation
    2. access to future tenders that include the requirement of a certified QMS

What

We choose to not involve all company sectors in the QMS, but only the ones with certain characteristics:

- if there are more then one single person involved in the sector

- if there are consolidated best practices and the methods are standardized

- if we have found, chosen and adopted software tools that allow us to depersonalize

Refer to the orgchart (`/mnt/nfs/general/QMS/05_Orgchart`) for the sectors involved in the QMS.

How

All the QMS documentation shall be in **English** because we had foreign collaborators and customers. The records may be in an other languages determined by the job contract.

We set quality objectives for each of the requirements set forth in the scope of the QMS:

1. **customer focus**

2. **internal research and development**

3. **employees and consultants continuing professional development**

The objectives and associated indicators must be:

- **quantitatively** measurable

- **significant**: avoid mere paperweight or lines-of-code indicators

- **lean**: do not overload the organization with bureocracy

- **flexible**: compatible with the variability of our jobs; cost control is not functional because we cannot standardize the time/effort of our work, so we should not adopt it as an indicator

The objectives are described in detail in the in the [quality objectives](#) document.

Who

The [CEO](#) of simevo commits the company to satisfy the requirements of the set quality objectives, and will allocate the required resources and manpower.

The [CEO](#) of simevo commits the company to continually improve the suitability, adequacy and effectiveness of the quality management system, progressively extending its scope to more business processes.

References:

- ISO 9001:2015:

    - [5.2.1 Establishing the quality policy](#)

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